



Indian Institute of Technology Jodhpur
Digital Infrastructure & Automation



Your Digital Key to IIT Jodhpur

A Clear & Simple Guide to Managing Your Internet Access ID

Three Journeys, One Secure Account



Journey 1: Proactive Security

Learn how to regularly update your password to keep your account secure.



Journey 2: Account Recovery

Follow simple steps to regain access if you've forgotten your password.



Journey 3: Troubleshooting

Understand common issues and know who to contact for help.

Important:

This website/portal is accessible only within the IITJ network. Please connect using IITJ LAN or wifi - IITJ WLAN.

Alternatively, you may connect via a hotspot shared by a user who is already connected to the IITJ network.

Note: If the link does not open on your Android phone, please disable/turn off Private DNS in your device's settings and try again.

Internet Access Password reset portal

<https://ad.iitj.ac.in:8443/AD/>

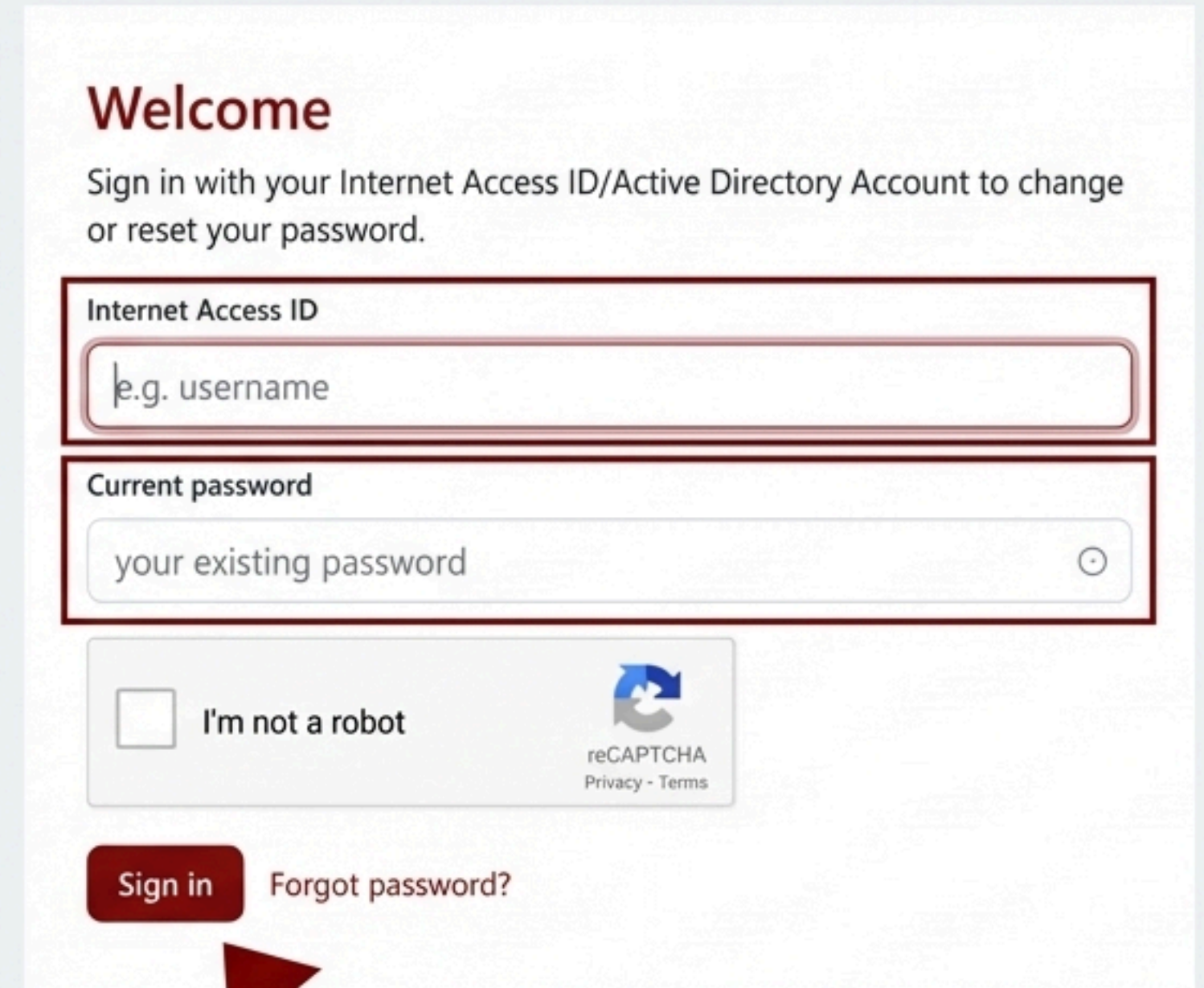


QR code for the portal link

Journey 1: The Starting Point for Changing Your Password

To proactively change your password, you must first be able to sign in. This ensures that only you can make changes to your account.

1. Navigate to the main portal.
2. Enter your **Internet Access ID** (e.g., username).
3. Enter your **Current password**.
4. Complete the reCAPTCHA ('I'm not a robot').
5. Click **Sign in**.



Welcome

Sign in with your Internet Access ID/Active Directory Account to change or reset your password.

Internet Access ID

e.g. username

Current password

your existing password

☐ I'm not a robot

reCAPTCHA
Privacy - Terms

Sign in [Forgot password?](#)

A red arrow points to the 'Sign in' button.

Crafting Your New Digital Key

On the 'Change password' screen, you'll create and confirm your new password. The system shows you when your password was last changed for your reference.

1. Enter your **New password**.
2. **Confirm** the new password by entering it again.
3. Review the **Password requirements** to ensure your new password is strong.
4. Click **Save**.

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Change password

Choose a strong password for your account. The rules below must be satisfied.

Signed in as [User Name]

Last Password Change: 19-Dec-2025 17:24 IST

New password

Confirm password

Password requirements

- Minimum 8 characters
- At least one uppercase letter (A-Z)
- At least one lowercase letter (a-z)
- At least one number (0-9)
- At least one special character (e.g. !@#%*~&^)
- Must not contain your Internet Access ID
- Must not contain sequences like 123,789 or abc.pqr

Save Sign out

The Anatomy of a Strong Password

The system enforces these rules to protect your account from common automated attacks and unauthorized access.

- ✓ Minimum **8 characters**
- ✓ At least **one uppercase** letter (A-Z)
- ✓ At least **one lowercase** letter (a-z)
- ✓ At least **one number** (0-9)
- ✓ At least **one special character** (e.g., !@#\$%^&*)
- ✗ **Must not contain** your Internet Access ID
- ✗ **Must not contain** sequences like `123,789` or `abc,pqr`

Pro-Tip

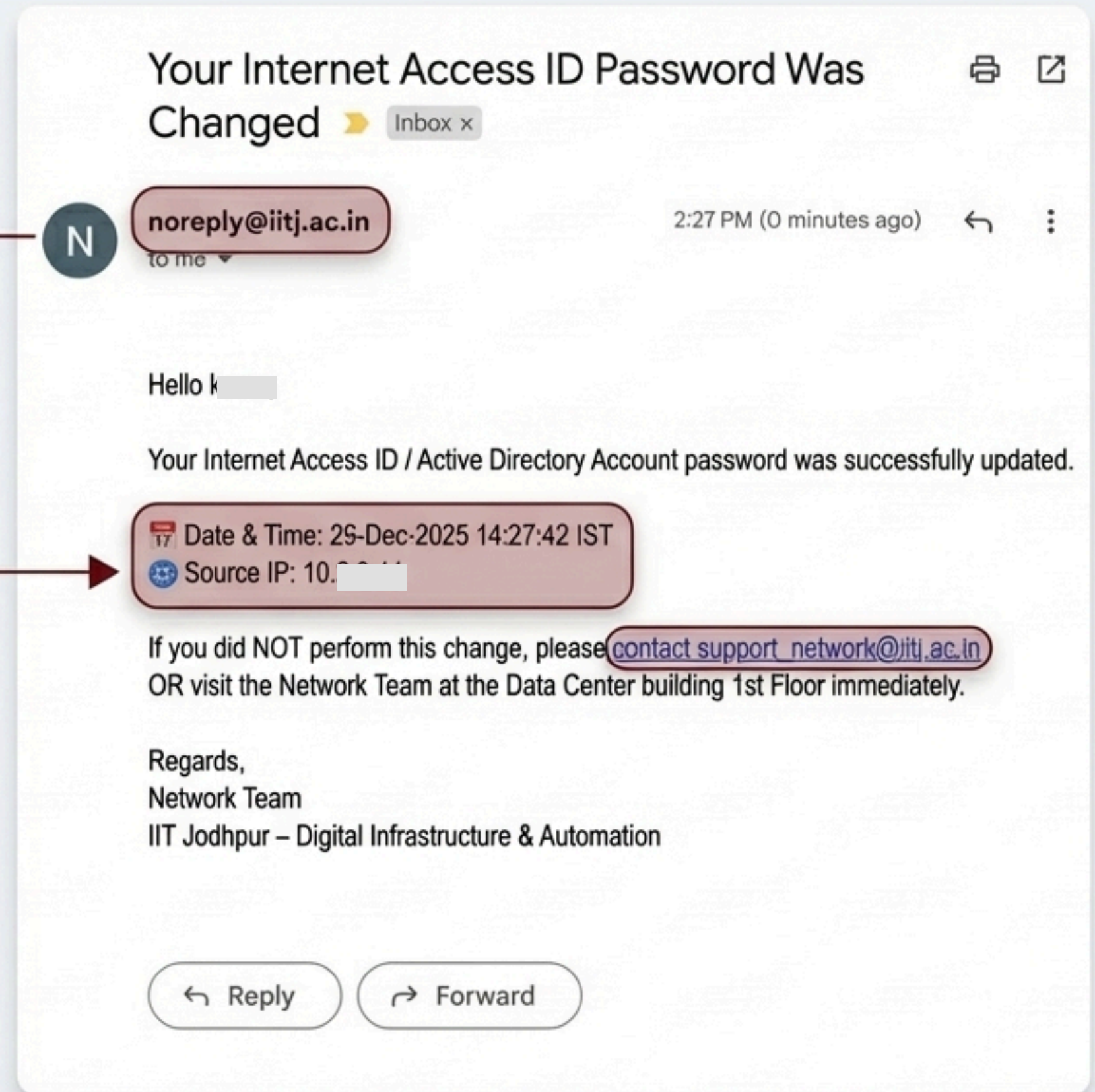
Why avoid sequences or personal info? Attackers often use 'dictionary attacks' that try common words, dates, and simple patterns. These rules make your password exponentially harder to guess.

Confirmation & Peace of Mind

Once you save your new password, the system will immediately send a confirmation email. This is your proof that the change was successful.

Key Details to Note in the Email:

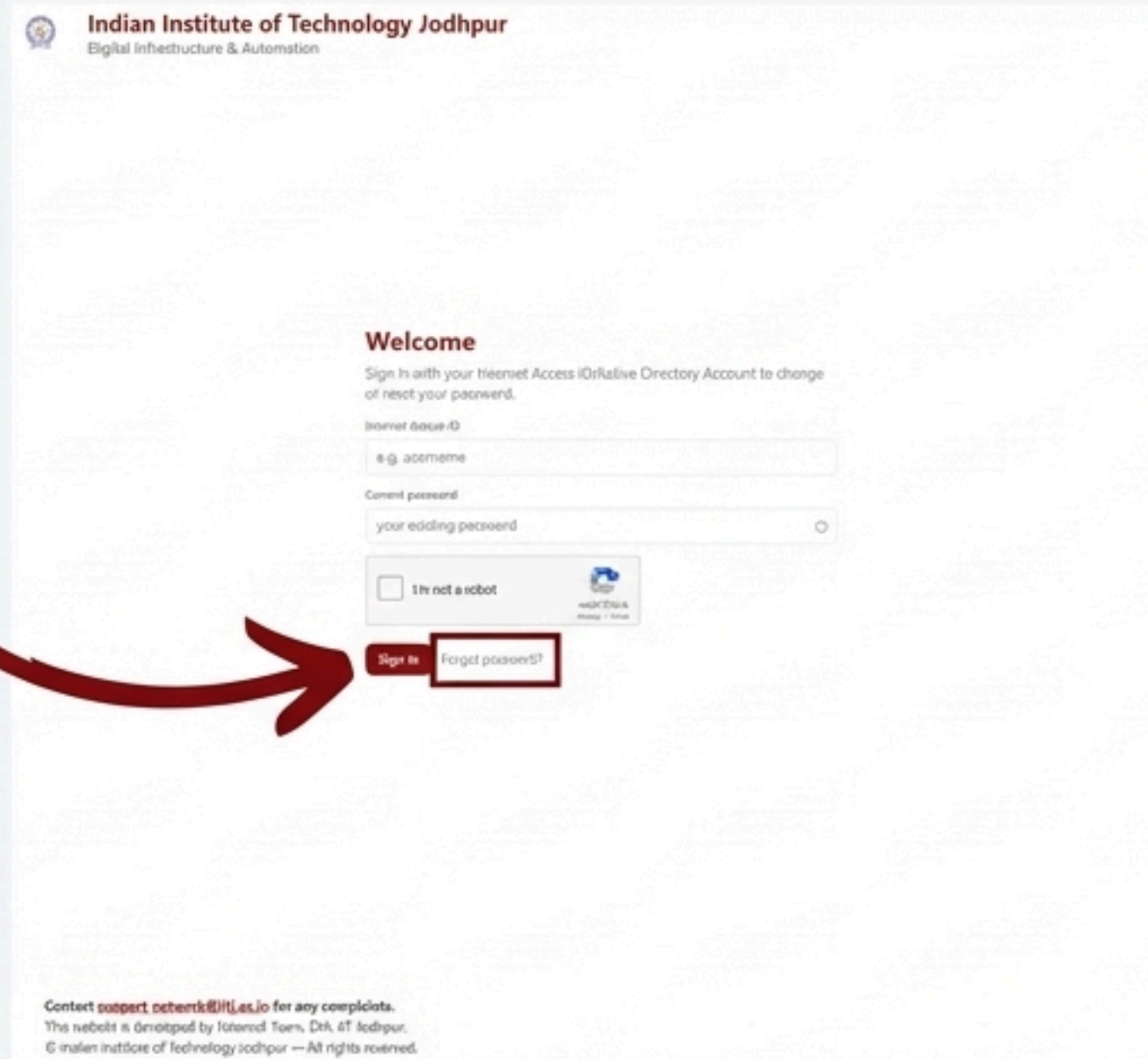
- **Sender:** noreply@iitj.ac.in
- **Timestamp:** Confirms when the change was made.
- **Source IP:** The network address from which the change was initiated.
- **Action Plan:** The email provides clear instructions on who to contact (support_network@iitj.ac.in) if you did not authorize this change.



Journey 2: Forgotten Your Key? Regaining Access is Simple.

It happens to everyone. If you can't remember your password, the system has a secure way for you to reset it.

On the main login page, click the '**forgot password?**' link.



The screenshot shows the login page of the Indian Institute of Technology Jodhpur. At the top, the logo and name "Indian Institute of Technology Jodhpur" are displayed, along with the tagline "Digital Infrastructure & Automation". Below this, a "Welcome" message states: "Sign in with your IIT Jodhpur Access (Oracle) Directory Account to change or reset your password." There are two input fields: "Username (e.g. acememe)" and "Current password (your existing password)". Below these fields is a checkbox labeled "I'm not a robot" and a CAPTCHA image. At the bottom of the form, there are two buttons: "Sign in" and "Forgot password?". A red arrow points from the text on the left to the "Forgot password?" button. At the very bottom of the page, there is a footer with contact information and a copyright notice.

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Welcome
Sign in with your IIT Jodhpur Access (Oracle) Directory Account to change or reset your password.

Username (e.g. acememe)

Current password (your existing password)

☐ I'm not a robot

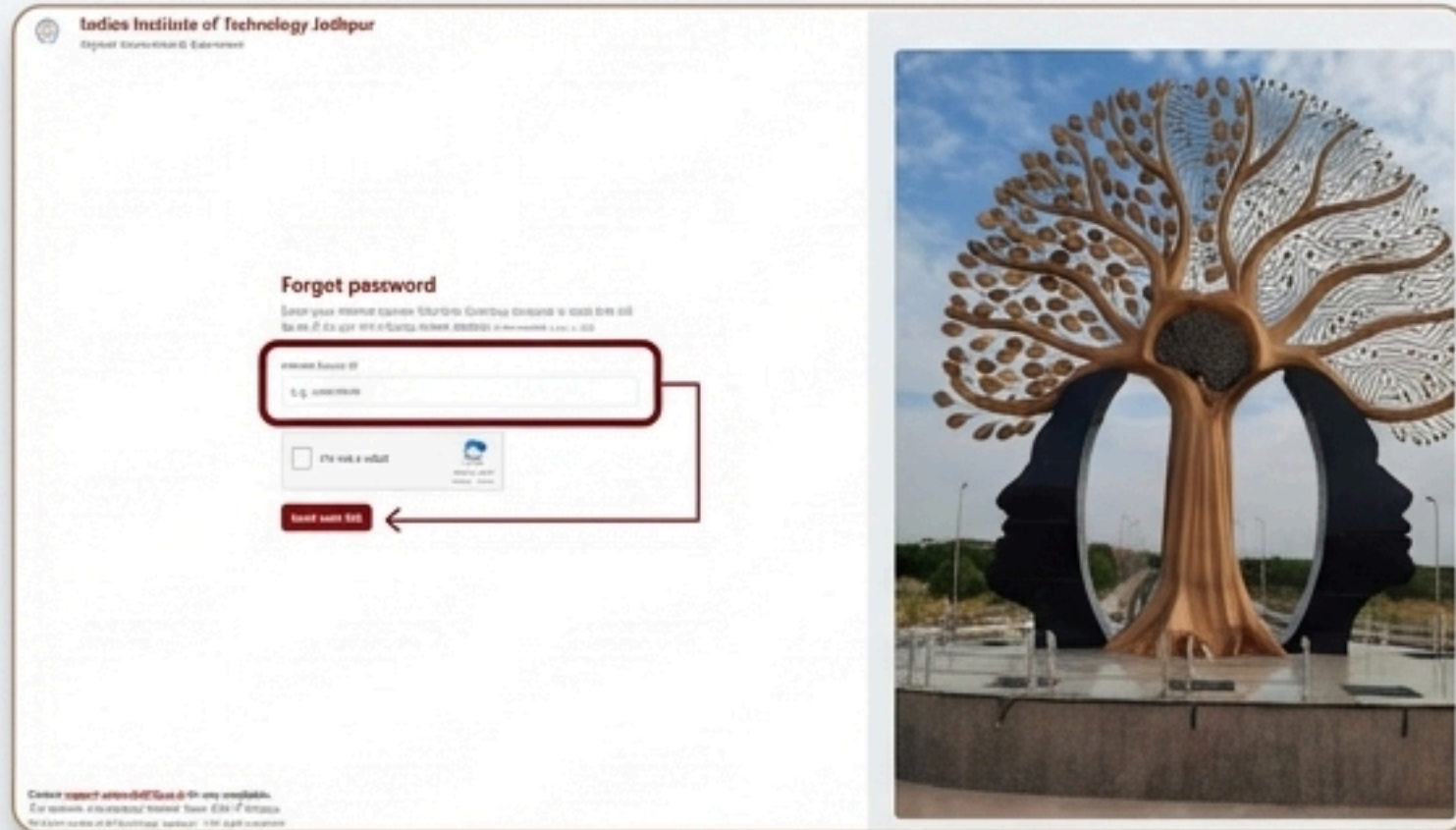
Sign in Forgot password?

Contact support at support@iitjodhpur.ac.in for any complaints.
This website is developed by IIT Jodhpur, DTA, & IIT Jodhpur.
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Initiating the Secure Reset

To verify your identity, the system needs your unique **Internet Access ID**.

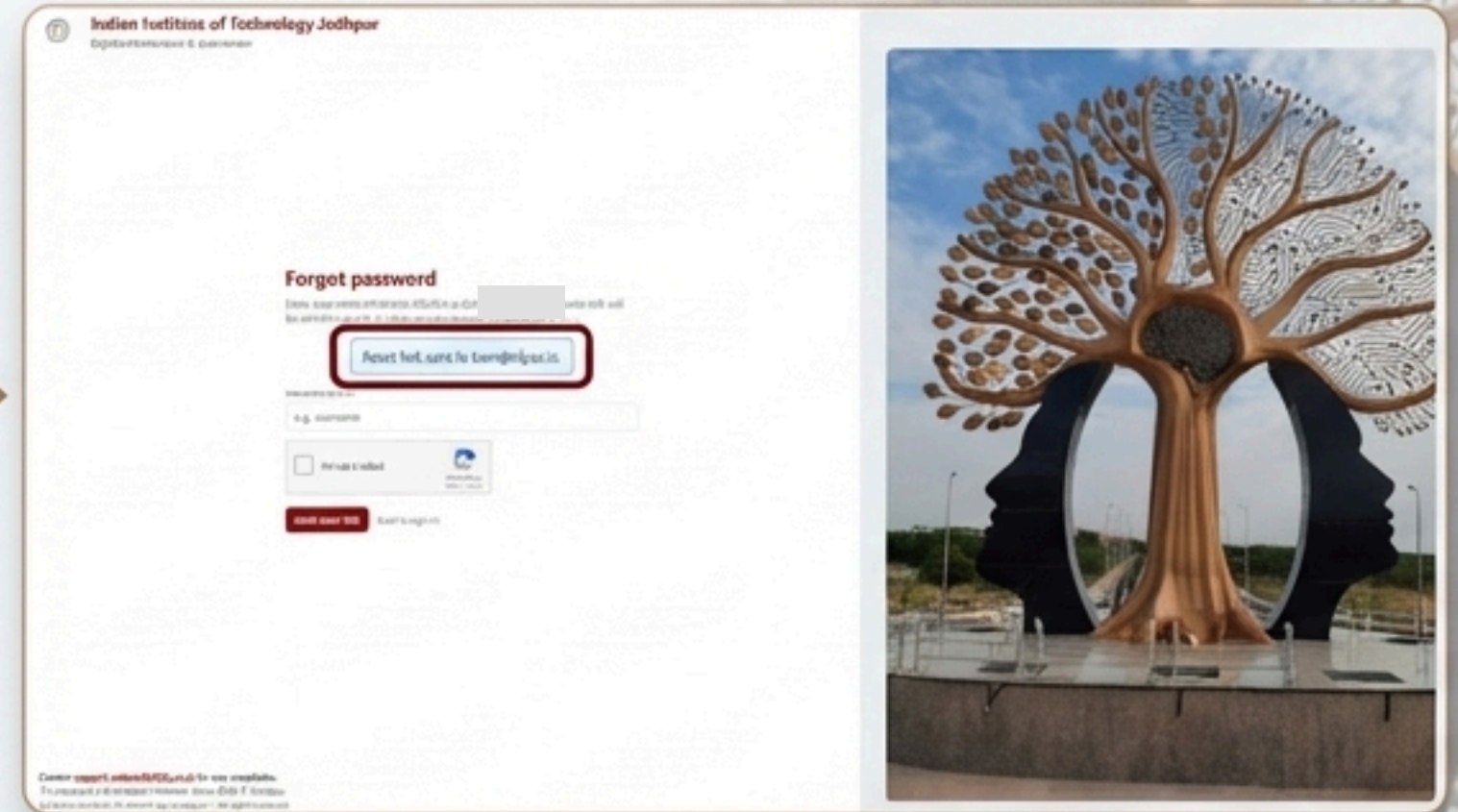


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Forgot password
Enter your Internet Access ID (e.g., username) to receive the reset link.

Internet Access ID
e.g., username

☐ I'm not a robot



Indian Institute of Technology Jodhpur
Digital Transformation & Governance

Forgot password
Reset link sent to your email address.

Internet Access ID
e.g., username@iitj.ac.in

☐ I'm not a robot

1. Enter your **Internet Access ID** (e.g., username).
2. Complete the reCAPTCHA.
3. Click '**Send reset link**'.

The system will confirm that an email has been sent to your official IIT Jodhpur address (e.g., `_____@iitj.ac.in`).

The Secure Link: Your 5-Minute Window to Act

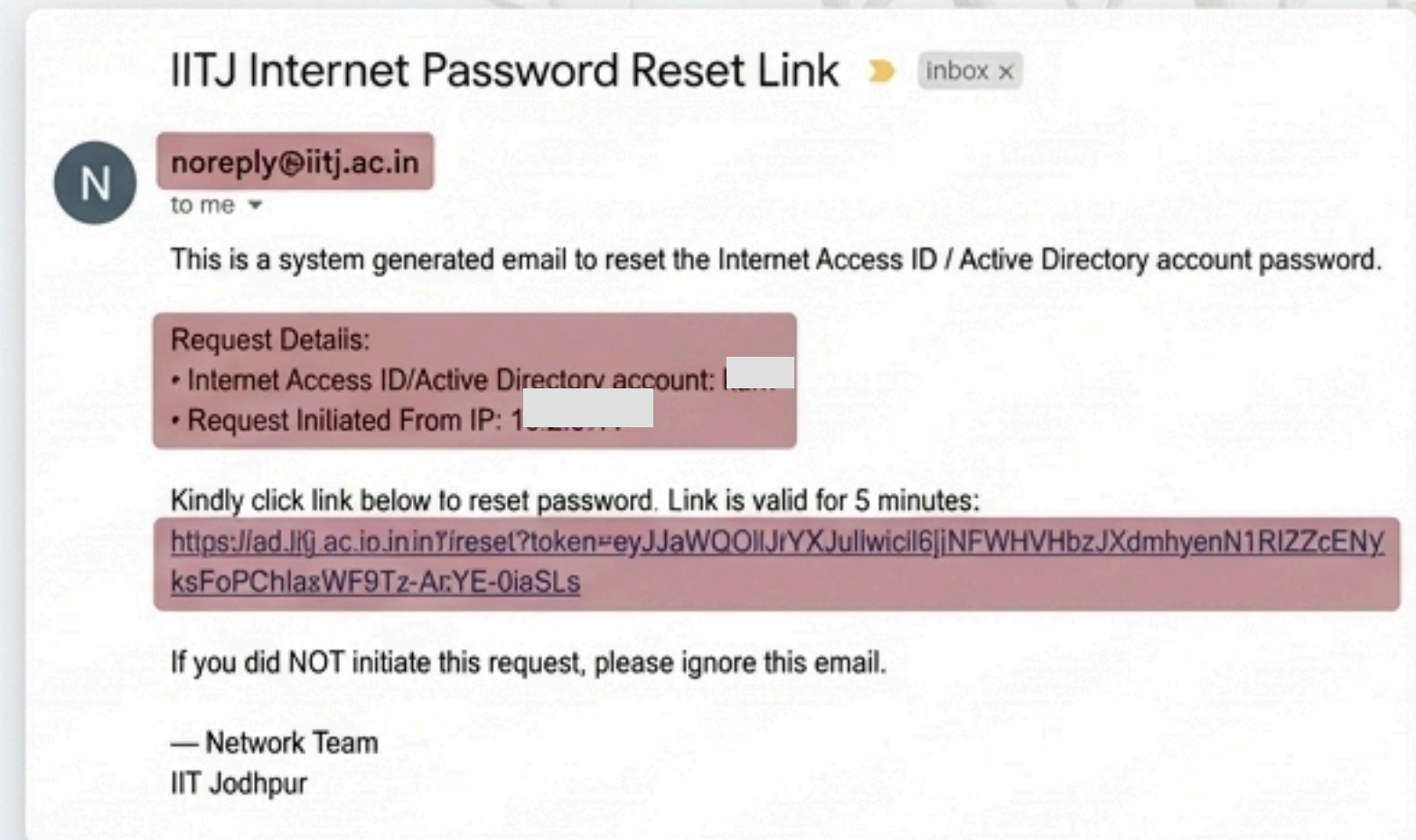
You will receive an email from **noreply@iitj.ac.in**. This email contains a unique, time-sensitive link to reset your password.

Key Details in the Email:

- **Sender:** Always verify the sender is 'noreply@iitj.ac.in'.
- **Request Details:** It shows your account name and the IP address where the request originated (10._____).
- **The Link:** Click this to proceed to the password reset page.

Security Insight

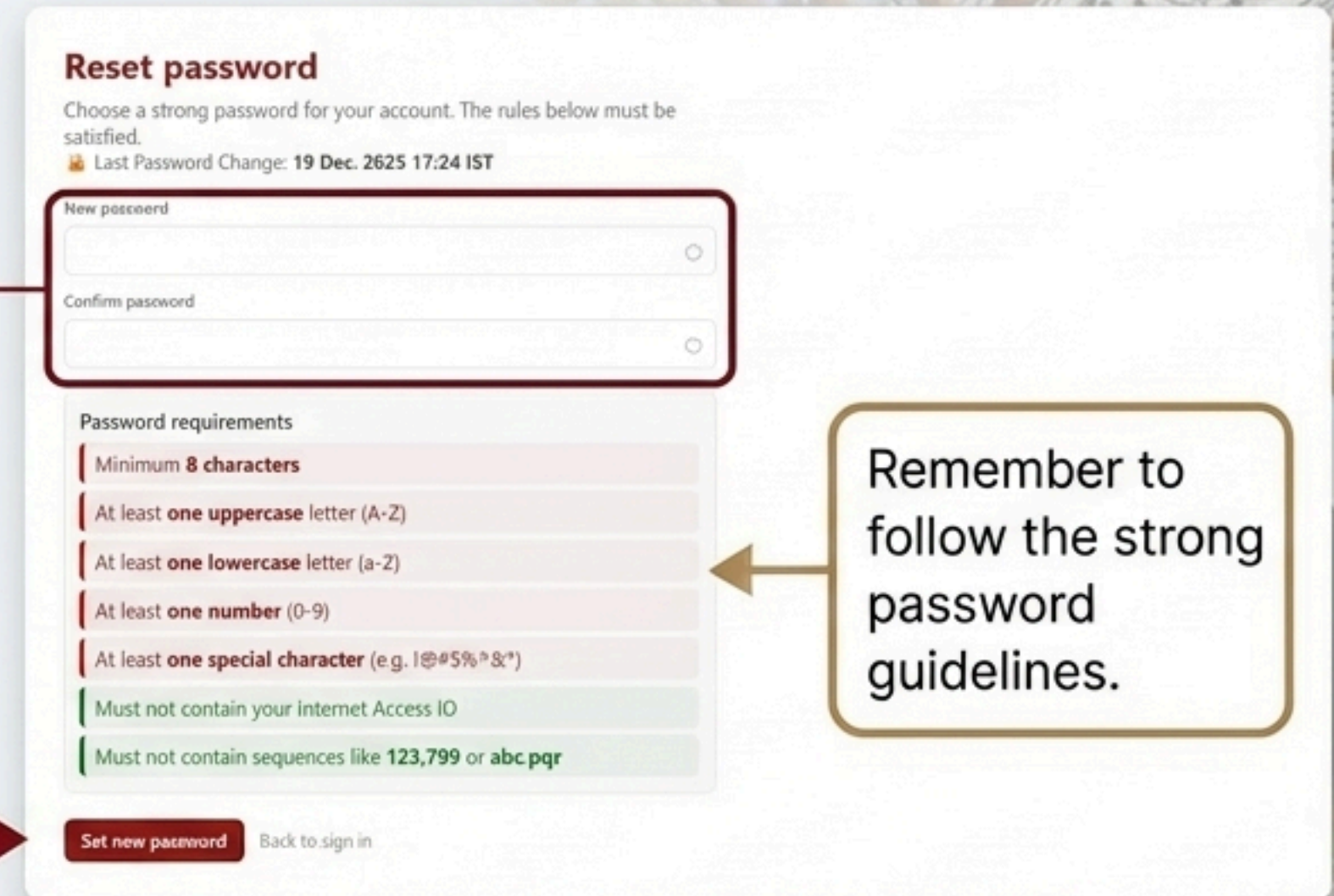
The 5-minute time limit is a critical security feature. It ensures that even if someone else accidentally (or maliciously) triggers a reset, the link expires quickly, preventing unauthorized access to your account.



Setting Your New Password to Restore Access

The link will take you to a secure 'Reset password' page. The requirements for your new password are the same as when you change it proactively.

1. Enter your **New password**.
2. **Confirm** the new password.
3. Click '**Set new password**'.



Reset password

Choose a strong password for your account. The rules below must be satisfied.

🕒 Last Password Change: 19 Dec. 2625 17:24 IST

New password

Confirm password

Password requirements

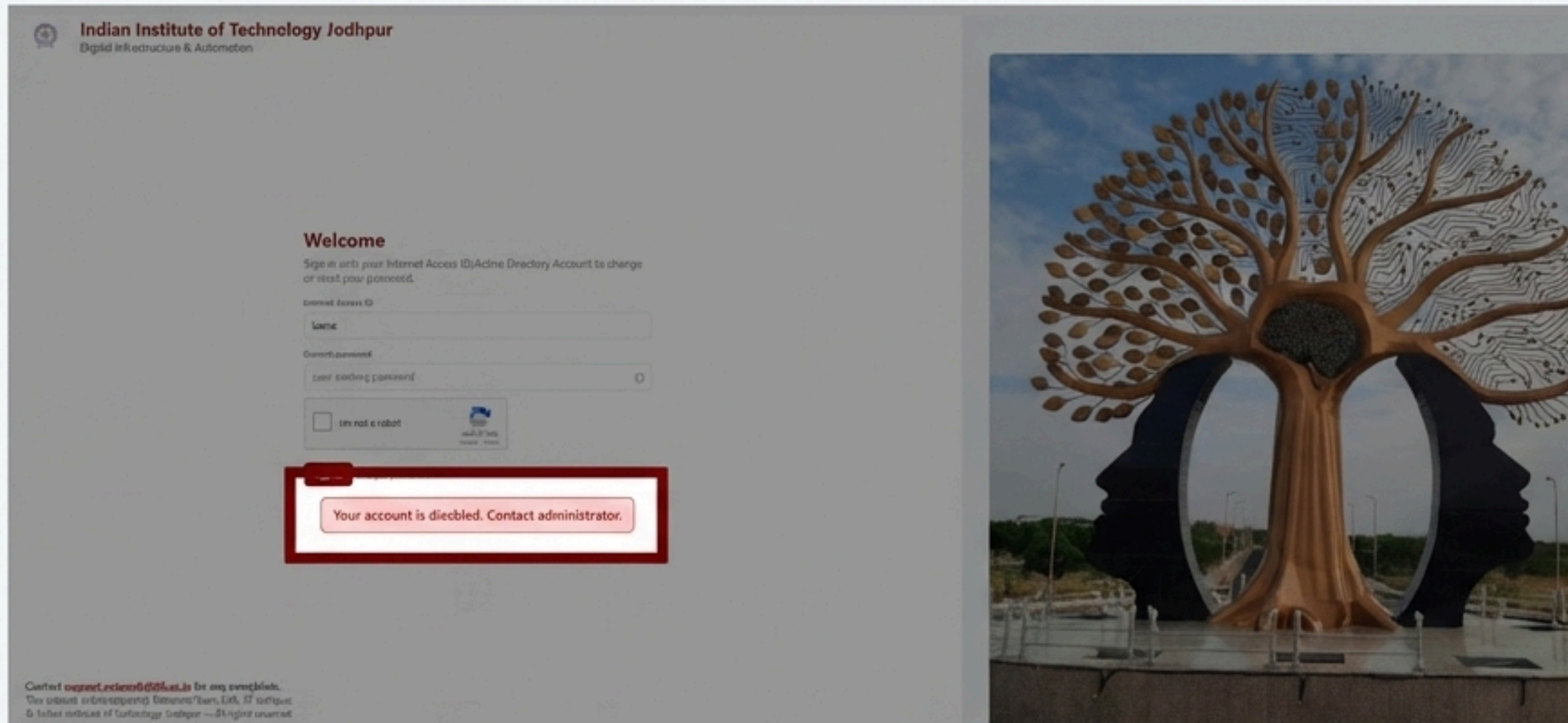
- Minimum **8 characters**
- At least **one uppercase** letter (A-Z)
- At least **one lowercase** letter (a-z)
- At least **one number** (0-9)
- At least **one special character** (e.g. !@#\$%^&*')
- Must not contain your internet Access ID
- Must not contain sequences like **123,799** or **abc pqr**

Set new password [Back to sign in](#)

Remember to follow the strong password guidelines.

The image shows a 'Reset password' form with two input fields for 'New password' and 'Confirm password'. Below these are 'Password requirements' listed in a box. A red line connects the first instruction 'Enter your New password.' to the 'New password' field. Another red line connects the third instruction 'Click Set new password.' to the 'Set new password' button. A yellow box on the right contains the text 'Remember to follow the strong password guidelines.' with an arrow pointing to the password requirements list.

Journey 3: What to Do If Your Account is Disabled



Account is disabled - Your internet ID/AD account validity has expired. you need to contact support_network@iitj.ac.in .

The Solution: Contact the Network Team for Assistance

To re-enable your account, you need to contact the IT support staff directly. They can verify your identity and restore your access safely.

Action Step



Send an email to:

support_network@iitj.ac.in



Or visit:

The Network Team at the Data Center building, 1st Floor.

Pro-Tip

When emailing, include your full name and Internet Access ID to expedite your request.

Your Account Security Checklist



Change Your Password Proactively: Don't wait for a problem. Update your password periodically.



Build Strong Passwords: Use a mix of characters and avoid personal information as per the guidelines.



Recognize Official Emails: Know that legitimate system emails will come from noreply@iitj.ac.in.



Act on Security Alerts: If you get a password change email you didn't request, contact support immediately.



Know Who to Contact: For lockouts or other issues, reach out to support_network@iitj.ac.in



Your Digital Key to a Connected Campus

Your Internet Access ID is more than a password; it's your entry point to the resources, research, and community at IIT Jodhpur. By managing it securely, you protect both your own work and our shared digital environment.

For any account issues, contact the Network Team: support_network@iitj.ac.in

