



**Indian Institute of Technology Jodhpur**  
Digital Infrastructure & Automation

# Your Digital Key to IIT Jodhpur

A Clear & Simple Guide to Managing Your Internet Access ID



# Three Journeys, One Secure Account



## Journey 1: Proactive Security

Learn how to regularly update your password to keep your account secure.



## Journey 2: Account Recovery

Follow simple steps to regain access if you've forgotten your password.



## Journey 3: Troubleshooting

Understand common issues and know who to contact for help.

**Important:**

**This website/portal is accessible only within the IITJ network. Please connect using IITJ LAN or wifi - IITJ WLAN.**

**Alternatively, you may connect via a hotspot shared by a user who is already connected to the IITJ network.**

**Note: If the link does not open on your Android phone, please disable/turn off Private DNS in your device's settings and try again.**

## Internet Access Password reset portal

**<https://ad.iitj.ac.in:8443/AD/>**



QR code for the portal link

# Journey 1: The Starting Point for Changing Your Password

To proactively change your password, you must first be able to sign in. This ensures that only you can make changes to your account.

1. Navigate to the main portal.
2. Enter your **Internet Access ID** (e.g., username).
3. Enter your **Current password**.
4. Complete the reCAPTCHA ('I'm not a robot').
5. Click **Sign in**.

Welcome

Sign in with your Internet Access ID/Active Directory Account to change or reset your password.

Internet Access ID  
e.g. username

Current password  
your existing password

I'm not a robot   
reCAPTCHA  
Privacy - Terms

Sign in [Forgot password?](#)



# Crafting Your New Digital Key

On the 'Change password' screen, you'll create and confirm your new password. The system shows you when your password was last changed for your reference.

1. Enter your **New password**.
2. **Confirm** the new password by entering it again.
3. Review the **Password requirements** to ensure your new password is strong.
4. Click **Save**.

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### Change password

Choose a strong password for your account. The rules below must be satisfied.

Signed in as Last Password Change: **19-Dec-2025 17:24 IST**

New password

Confirm password

>Password requirements

- Minimum **8 characters**
- At least **one uppercase letter (A-Z)**
- At least **one lowercase letter (a-z)**
- At least **one number (0-9)**
- At least **one special character (e.g. !@#%\*-&c\*)**
- Must not contain your Internet Access ID
- Must not contain sequences like **123,789** or **abc.pqr**

**Save** **Sign out**

Last Password Change: **19-Dec-2025 17:24 IST**

# The Anatomy of a Strong Password

The system enforces these rules to protect your account from common automated attacks and unauthorized access.

- ✓ Minimum **8 characters**
- ✓ At least **one uppercase** letter (A-Z)
- ✓ At least **one lowercase** letter (a-z)
- ✓ At least **one number** (0-9)
- ✓ At least **one special character** (e.g., !@#\$%^&\*)
- ✗ **Must not contain** your Internet Access ID
- ✗ **Must not contain** sequences like '123,789' or 'abc,pqr'

## Pro-Tip

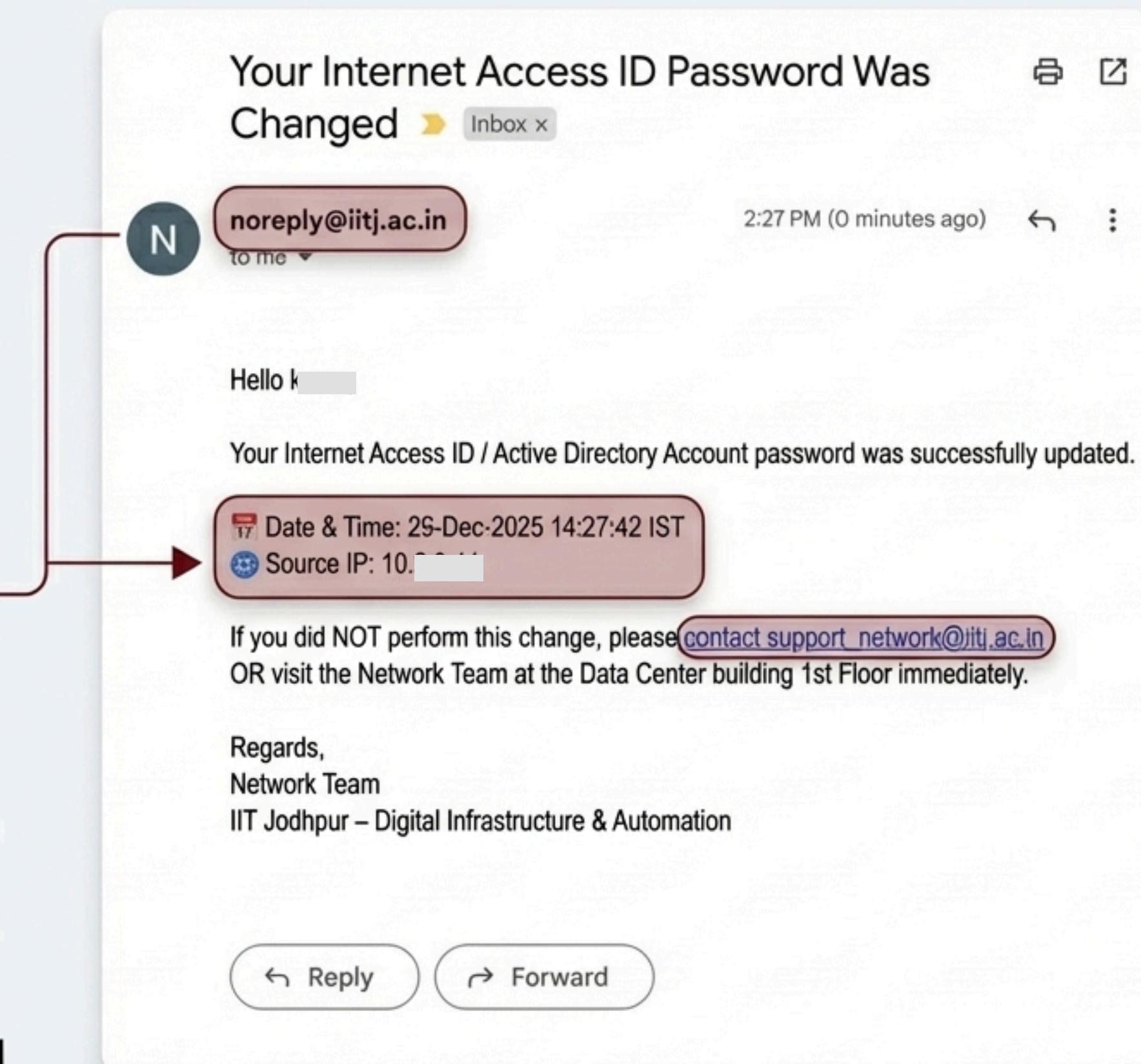
Why avoid sequences or personal info? Attackers often use 'dictionary attacks' that try common words, dates, and simple patterns. These rules make your password exponentially harder to guess.

# Confirmation & Peace of Mind

Once you save your new password, the system will immediately send a confirmation email. This is your proof that the change was successful.

## Key Details to Note in the Email:

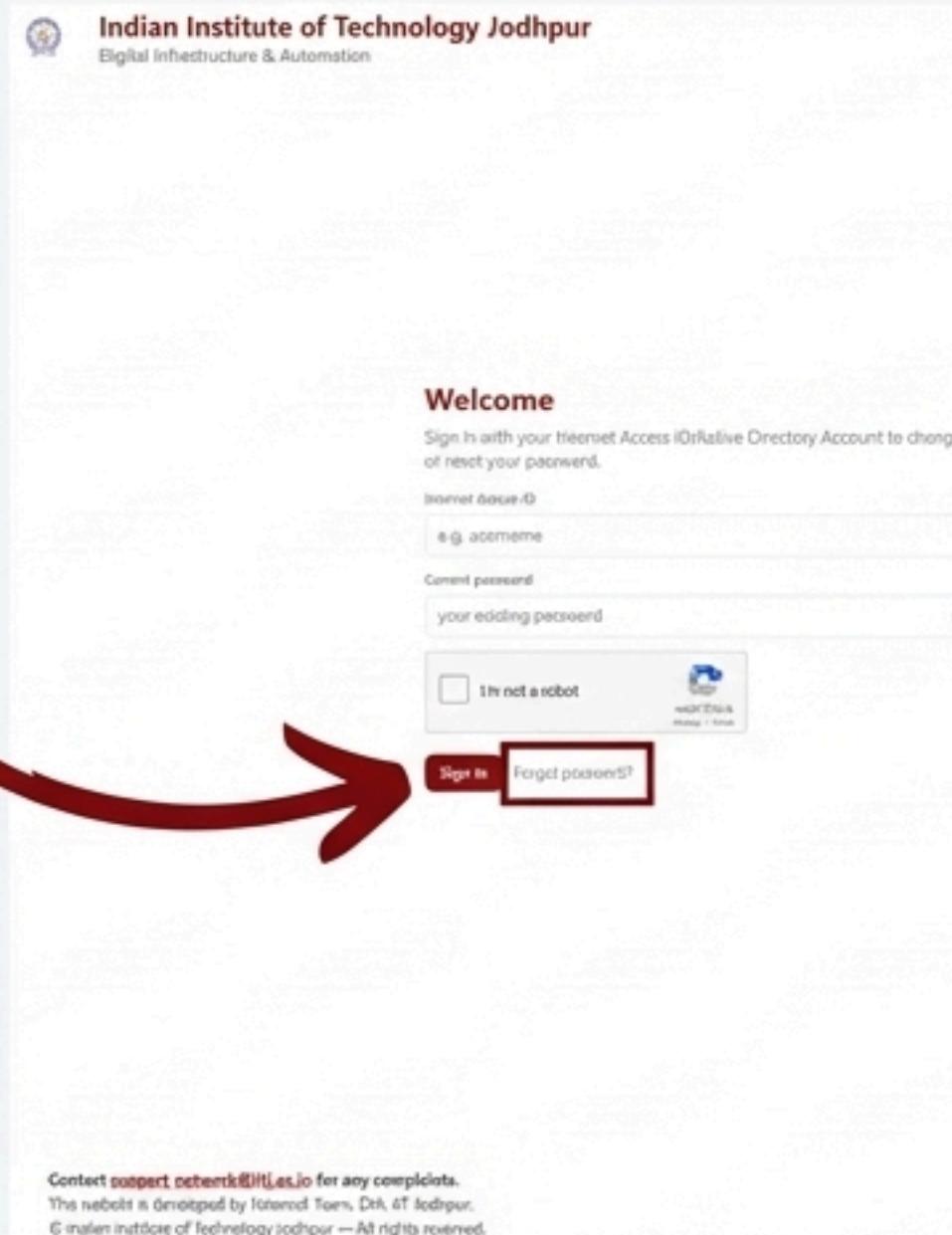
- Sender:** noreply@iitj.ac.in
- Timestamp:** Confirms when the change was made.
- Source IP:** The network address from which the change was initiated.
- Action Plan:** The email provides clear instructions on who to contact ([support\\_network@iitj.ac.in](mailto:support_network@iitj.ac.in)) if you did not authorize this change.



# Journey 2: Forgotten Your Key? Regaining Access is Simple.

It happens to everyone. If you can't remember your password, the system has a secure way for you to reset it.

On the main login page, click the **'forgot password?'** link.



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Welcome

Sign in with your iSmart Access iOrkdrive Directory Account to change or reset your password.

Username/ID  
e.g. aetmemee

Current password  
your edaling password

I'm not a robot 

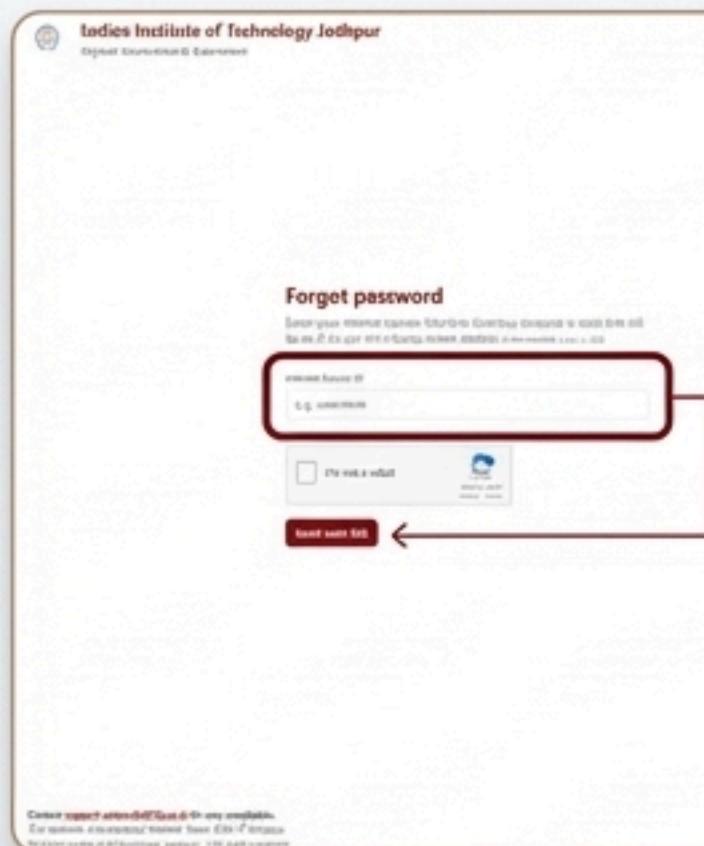
**Sign in** **Forgot password?**

Contact support.iitj@iitj.ac.in for any complaints.  
This website is developed by iSmart Team, DIKA, IIT Jodhpur.  
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# Initiating the Secure Reset

To verify your identity, the system needs your unique **Internet Access ID**.



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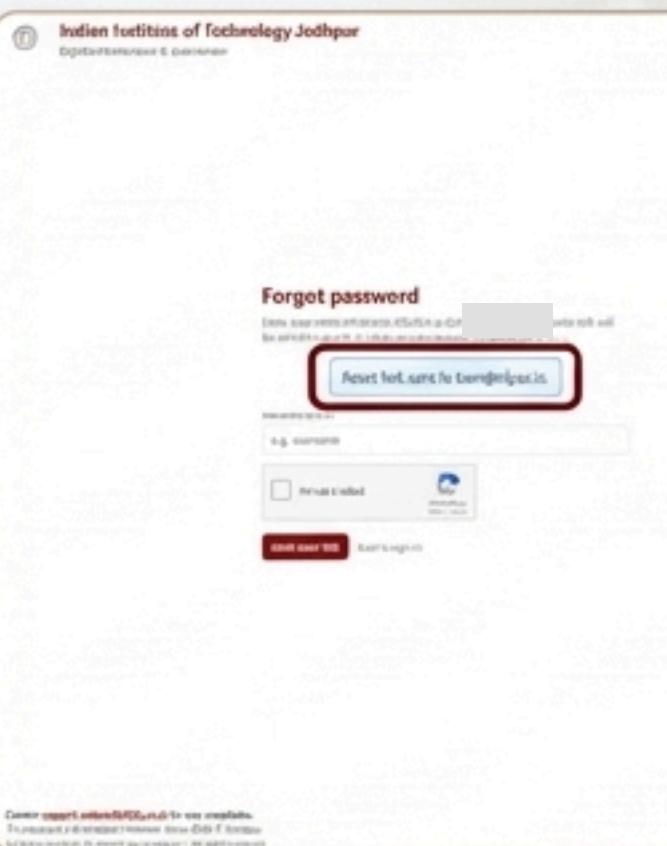
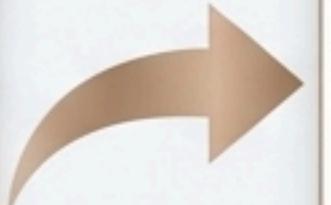
Forgot password

Internet Access ID  
e.g. abc123

I'm not a robot 

**Send reset link**

[Forgot your password?](#) [Reset my password](#)



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Forgot password

Internet Access ID  
e.g. abc123

I'm not a robot 

**Send reset link** [Reset my password](#)

[Forgot your password?](#)



1. Enter your **Internet Access ID** (e.g., username).
2. Complete the reCAPTCHA.
3. Click '**Send reset link**'.

The system will confirm that an email has been sent to your official IIT Jodhpur address (e.g., `[REDACTED]@iitj.ac.in`).

# The Secure Link: Your 5-Minute Window to Act

You will receive an email from **noreply@iitj.ac.in**. This email contains a unique, time-sensitive link to reset your password.

## Key Details in the Email:

- Sender:** Always verify the sender is 'noreply@iitj.ac.in'.
- Request Details:** It shows your account name and the IP address where the request originated (10.\_\_\_\_\_).
- The Link:** Click this to proceed to the password reset page.

## Security Insight

The 5-minute time limit is a critical security feature. It ensures that even if someone else accidentally (or maliciously) triggers a reset, the link expires quickly, preventing unauthorized access to your account.



IITJ Internet Password Reset Link ▶ inbox x

**N** noreply@iitj.ac.in  
to me ▾

This is a system generated email to reset the Internet Access ID / Active Directory account password.

**Request Details:**

- Internet Access ID/Active Directory account: I\_\_\_\_\_
- Request Initiated From IP: 10.\_\_\_\_\_

Kindly click link below to reset password. Link is valid for 5 minutes:  
<https://ad.IIITJ.ac.in.in/1reset?token=eyJJaWQOIIJiYXJullwicI6jINFWHVHbzJXdmhyenN1RI2ZcENyksFoPChla&WF9Tz-ArYE-0iaSLs>

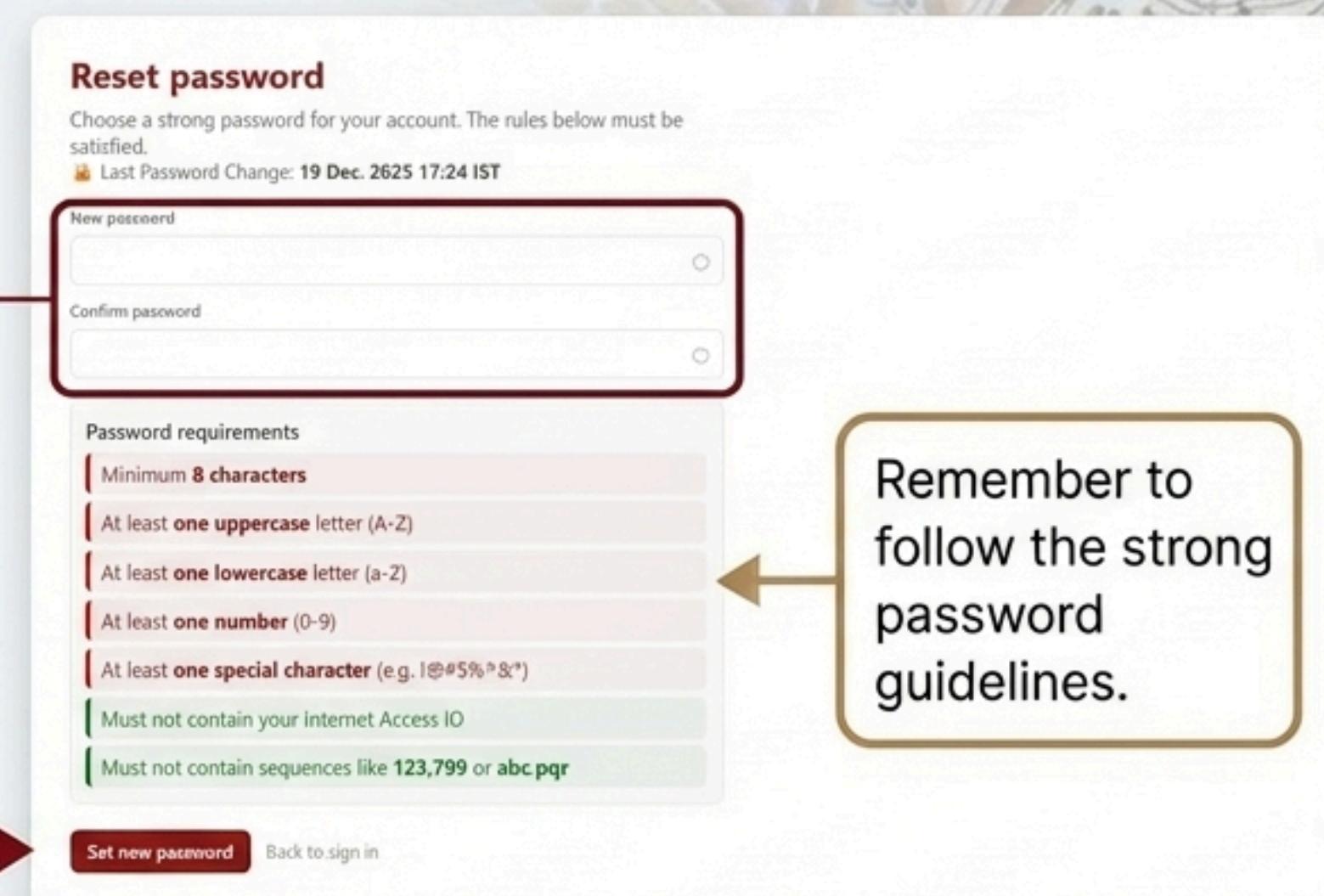
If you did NOT initiate this request, please ignore this email.

— Network Team  
IIT Jodhpur

# Setting Your New Password to Restore Access

The link will take you to a secure 'Reset password' page. The requirements for your new password are the same as when you change it proactively.

1. Enter your **New password**.
2. **Confirm** the new password.
3. Click '**Set new password**'.



The image shows a 'Reset password' page with a background of a circuit board. The page has a 'Reset password' header, a note about password requirements, and a 'Last Password Change' timestamp. It features two input fields for 'New password' and 'Confirm password', both highlighted with a red box. Below these are 'Password requirements' listed in a table, with the first row ('Minimum 8 characters') highlighted in red. A large red arrow points from the 'New password' input field to the 'Minimum 8 characters' requirement. A second red arrow points from the 'Confirm password' input field to the 'At least one special character (e.g. !@#\$%^&\*)' requirement. A callout box with a gold border and a left-pointing arrow contains the text: 'Remember to follow the strong password guidelines.'

Requirement
Minimum 8 characters
At least one uppercase letter (A-Z)
At least one lowercase letter (a-z)
At least one number (0-9)
At least one special character (e.g. !@#\$%^&*)
Must not contain your internet Access ID
Must not contain sequences like 123,799 or abc pqr

**Reset password**  
Choose a strong password for your account. The rules below must be satisfied.  
Last Password Change: 19 Dec. 2625 17:24 IST

New password

Confirm password

>Password requirements

Minimum 8 characters

At least one uppercase letter (A-Z)

At least one lowercase letter (a-z)

At least one number (0-9)

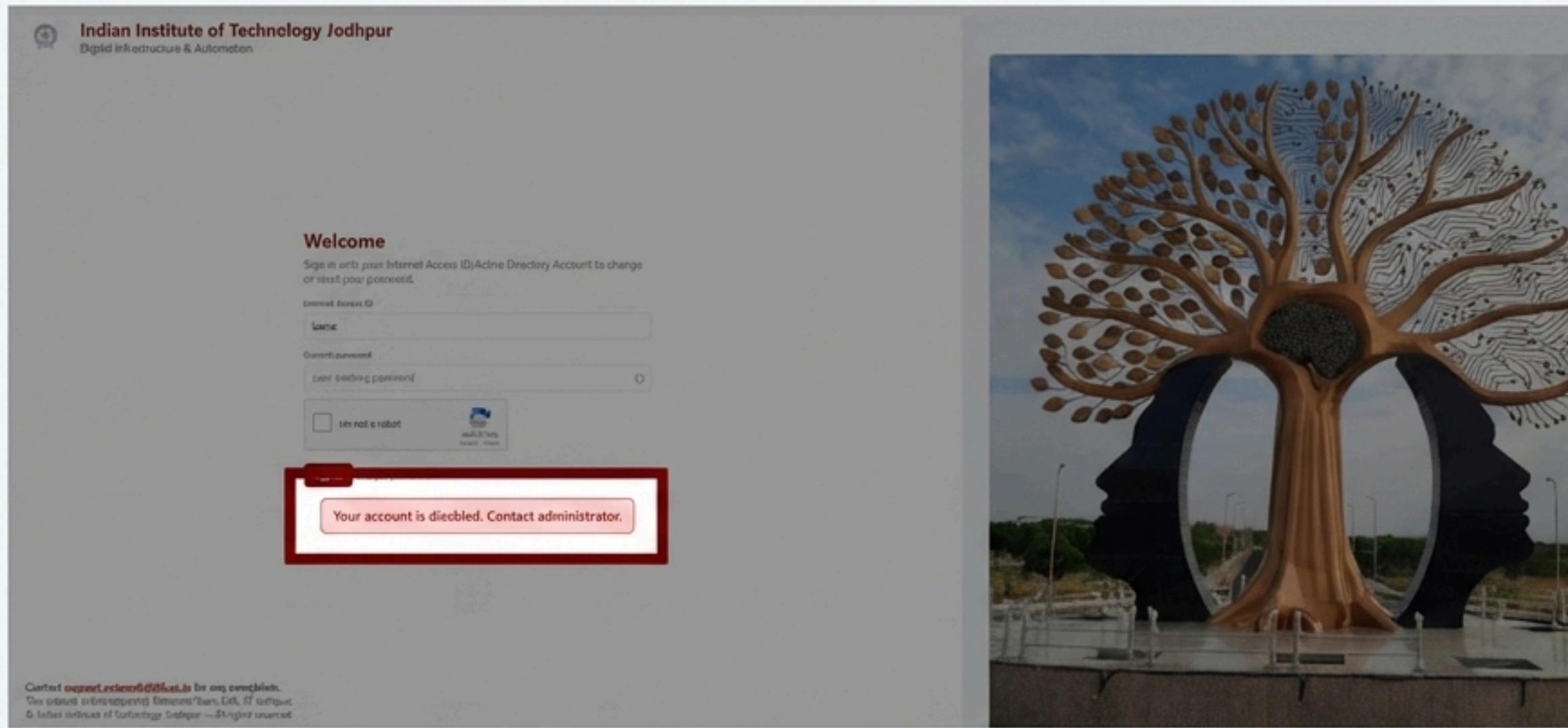
At least one special character (e.g. !@#\$%^&\*)

Must not contain your internet Access ID

Must not contain sequences like 123,799 or abc pqr

**Set new password** Back to sign in

# Journey 3: What to Do If Your Account is Disabled



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Welcome

Sign in with your Internet Access ID/Active Directory Account to change or reset your password.

Enter login ID

Email

Enter password

Forgot password

I'm not a robot 

Your account is disabled. Contact administrator.

Contact support\_network@iitj.ac.in for any concerns.  
The above information is for Internet Access ID, IT Support & other needs of IIT Jodhpur — All right reserved

**Account is disabled - Your internet ID/AD account validity has expired.  
you need to contact support\_network@iitj.ac.in .**

# The Solution: Contact the Network Team for Assistance

To re-enable your account, you need to contact the IT support staff directly. They can verify your identity and restore your access safely.

## Action Step



**Send an email to:**  
**[support\\_network@iitj.ac.in](mailto:support_network@iitj.ac.in)**



**Or visit:**  
The Network Team at the Data Center building, 1st Floor.

### Pro-Tip

When emailing, include your full name and Internet Access ID to expedite your request.

# Your Account Security Checklist



**Change Your Password Proactively:** Don't wait for a problem. Update your password periodically.



**Build Strong Passwords:** Use a mix of characters and avoid personal information as per the guidelines.



**Recognize Official Emails:** Know that legitimate system emails will come from [noreply@iitj.ac.in](mailto:noreply@iitj.ac.in).



**Act on Security Alerts:** If you get a password change email you didn't request, contact support immediately.



**Know Who to Contact:** For lockouts or other issues, reach out to [support\\_network@iitj.ac.in](mailto:support_network@iitj.ac.in)



# Your Digital Key to a Connected Campus

Your Internet Access ID is more than a password; it's your entry point to the resources, research, and community at IIT Jodhpur. By managing it securely, you protect both your own work and our shared digital environment.



For any account issues, contact the Network Team: [support\\_network@iitj.ac.in](mailto:support_network@iitj.ac.in)